

Stakeholders Engagement

We always strive to improve our services through engagement with internal and external stakeholders, such as our staff, the industry and the general public.

Our Staff

Green Training

We place emphasis on the adequacy of training provided to our staff for their effective discharge of duties. To keep our staff abreast of the latest knowledge in environmental management, we arranged various training courses in 2014 to different target staff.

Course Name	Date	No. of Participant
Modular Certificate Course on Identification of Common Trees in Hong Kong	16/01/2014	3
Internal Seminar on "Dealing with Challenges in Construction Noise Permit Application & Compliance - South Island Line (East) experience"	30/01/2014	32
RoadNoise/NoiseMap Training Course	10/02/2014	16
Seminar on Wood Strength Assessment for Common Tree Species in Hong Kong	18/02/2014	22
Seminar on Occurrence & Distribution of Common Decay Fungi on Trees of Hong Kong	25/02/2014	17
Seminar of Integrated Landscape Design Framework	21/03/2014	13
Site Visit to Nagu Tam Mei Animal Waste Composting Plant	03/04/2014	3
Briefing Session on the Pre-wet Season Precautionary Tree Management Measures 2014	04/04/2014	13
Seminar on Latest Researches on Skyrise Greenery	22/04/2014	7
Supervision of Tree Works Course	13/05/2014	8
Seminar on Building Information Modeling (BIM) & Its Applications in Environmental Protection	20/06/2014	8
ISO14001:2004 EMS Internal Auditor Training	31/07 & 01/08/2014	23
Seminal on Community Surveillance of Trees	27/08/2014	6
Tree Hazard Assessment Course with Integrated Assessment (LANTRA Professional Tree Inspection Qualification)	07/10/2014	3
Joint Safety, Health & Environmental Seminar 2014	17/11/2014	11
IASHK 2014 : International Arboriculture Summit – Hong Kong (19 Nov – 21 Nov 2014)	19/11/2014	5
New Modular Certificate Course on Identification of Common Trees in Hong Kong	11/12/2014	3

Green Activity

The Recreation and Sports Committee of the Highways Department organised various green activities such as outing and hiking for staff and their family members to enjoy the environment and to promote a better work-life balance.



Green Advice

We have adopted various measures to enhance environmental awareness of staff through the provision of green advice :

- re-circulate environmentally related departmental guidelines regularly through e-mail and the intranet;
- display posters to promote economical use of resources and green housekeeping measures;
- invite staff to put forward suggestions on green management such as through the Staff Suggestions Scheme; and
- extend the green office concepts to daily life through activities such as recycling of used red packets, empty moon cakes / candy cans organised by the Building Management Office of Ho Man Tin Government Offices.

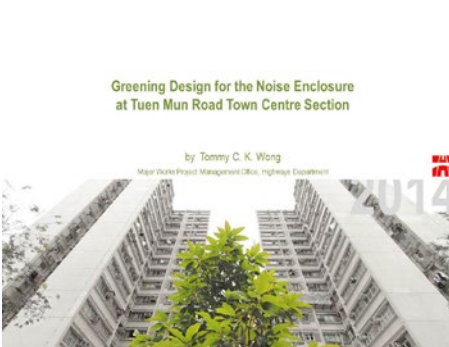
The Industry

Environmental Training in Collaboration with Others

To promote good practices and sharing knowledge on environmental management measures, we continued to co-organize the Joint Safety, Health and Environmental Seminar 2014 with CLP Power Hong Kong Limited, Mass Transit Railway Corporation Limited, the Civil Engineering & Development Department and Environmental Protection Department. One of the core objectives of the Seminar was to enhance the knowledge of safety, health and environmental management measures for the professional and technical staff.



Co-organizing Joint Safety, Health and Environmental Seminar 2014



HyD's Presentation on "Greening Design for the Noise Enclosure at Tuen Mun Road Town Centre Section" in the Seminar

The speaker gave a presentation on the innovative greening design for the noise enclosure constructed at Tuen Mun Road Town Centre Section. The project was a successful example of greening on infrastructure which was well received by the public. The design incorporated the largest vertical greening



Presenting a Keynote Speech in the Seminar

(approx. 4,150 square meters) and roof greening (approx. 14,500 square meters) on the noise enclosure which were unprecedented in Hong Kong. In addition, Thematic Graphics Panels were also displayed on the façade of the noise enclosure which contained images and information on local themes such as the local flora, history and natural scenery of Tuen Mun. The completed noise enclosure formed a vibrant tapestry of greenery and created a new icon at the densely populated Tuen Mun Town Centre.

Environmental Promotion Campaign in Construction Site

The Highways Department continued to join hands with our contractors in organizing and participating in various environmental promotional activities in 2014 including the Hong Kong Awards for Environmental Excellence, Hong Kong Green Awards and Yan Oi Tong Plastic Recycling Partnering Scheme.

The Hong Kong Awards for Environmental Excellence (HKAEE) 2014 was organized by the Environmental Campaign Committee in conjunction with the Environmental Protection Department and other organizations. Our contractors were encouraged to apply for Environmental Labels and Sectoral Awards under HKAEE. The Environmental Labels,

consisting of Wastewi\$e and Energywi\$e Labels, were issued to demonstrate that the contractors had effectively adopted measures to reduce the amount of waste generated and save energy within their establishments respectively, and to recognize the waste reduction and energy saving effort of the contractors. The Sectoral Awards encouraged the contractors to adopt green management; benchmarked their commitments towards best practices within construction industry; and acknowledged their efforts of leading the construction industry.

In 2014, five of our Contracts were awarded the “Class of Excellence” in Wastewi\$e Environmental Labels, two Contracts were awarded the “Class of Excellence” in Energywi\$e Environmental Labels and one Contract received the Sectoral Award.

In addition to participating in the award of HKAEE, our Contractors also took part in the Hong Kong Green Awards 2014 organized by the Green Council. Our Contract - Central - Wan Chai Bypass - Tunnel (North Point Section) and island Eastern Corridor Link was awarded the “Silver in Green Management Award (Corporation) - Project”. Furthermore, two Central - Wan Chai Bypass contracts also received one Silver Award and two Caring Awards for the “Yan Oi Tong Plastic Recycling Partnering Scheme 2013-2014”.

The General Public

We continued to organise a wide range of activities in 2014 to maintain close ties with the community. Through these activities, we aimed to enhance neighbourliness, publicize project details, share technical knowledge and collect opinions for continuous improvement.

Community Planting



Widening of Tolo Highway/Fanling Highway between Island House Interchange and Fanling
(Stage 1 - between Ma Wo and Tai Hang)

Community Outreaching



Participated in Community Chest's "Hong Kong & Kowloon Walk"



Participated in Red Cross "Be a Braveheart Winter Donor"



Participated in the Closing Ceremony of "Outreach Community Service" 2013 and Health Check Program Organized by TWGHs"



Delivered a Career Talk for Henrietta Secondary School



Organized a Project Seminar at St. Mark's Primary School



Participated in Fundraising Trailwalk

Public Consultation



Consultation with Green Groups



Consultation with Fishermen Associations



Consultation with Marine Operators



Community Liaison Group Meeting For North Point District



Meeting with Incorporated Owners of Kam Fai Garden and DC Member



Close Liaison with the Business Owners in the Vicinity of the Site

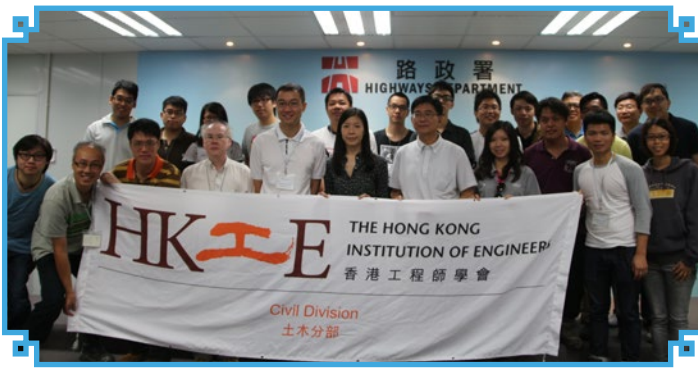


Site Roving Exhibition for Widening of Tolo Highway/Fanling Highway between Island House Interchange and Fanling (Stage 1 - between Ma Wo and Tai Hang)



Close Liaison with District Councillor and Village Representatives

Connection with Outside Parties



The Hong Kong Institutions of Engineers (Civil Division)



The Hong Kong Institutions of Engineering Surveyors



The Geological Society (Hong Kong Regional Group)



The Chartered Institutions of Highways and Transportation (Hong Kong Branch)



The Hong Kong Institutions of Engineers (Young Members Committee)



Career Talk and Site Visit Arranged for Secondary School



Site Visit with DC Member for the Reinstatement Works near Tsing Wu Square



Site Visit with DC Member, Representatives of Sina Group and Tuen Mun Town Plaza Incorporated Owners at Pui To Station

Project Newsletter

Highways Department
The Government of the Hong Kong Special Administrative Region
香港特別行政區政府路政處

中環灣仔繞道和東區走廊連接路
Central - Wan Chai Bypass and Island Eastern Corridor Link

NEWSLETTER
第14期
2014年4月
APR 2014

建造項目的土地及工程測量工作 Land and Engineering Surveying in the Construction of Central - Wan Chai Bypass

建造中環灣仔繞道和東區走廊連接路（下稱「繞道」）的過程中，土地及工程測量是不可或缺的，繞道工程測量工作，除了工程測量外，還包括了專業的測量師，以確保繞道建造準確。

為令讀者更深對此工作的認識，今期的特設故事將介紹繞道工程不同的測量工作。

Surveying is an essential element in the construction of Central - Wan Chai Bypass and Island Eastern Corridor Link (CWB). Apart from engineers, the CWB Project comprises a team of professional surveying staff for ensuring the accuracy and precision of the construction of CWB.

In this issue, we will give you a closer look at the Project's survey team's work.



繞道工程測量師
The CWB Project's survey team

Central - Wan Chai Bypass and Island Eastern Corridor Link

港珠澳大橋通訊
及香港相關工程項目
Hong Kong-Zhuhai-Macao Bridge and Related Hong Kong Projects

NEWSLETTER 2014 NOV
6

大小磨刀海岸公園 THE BROTHERS MARINE PARK

環境諮詢委員會於2009年10月審議並批准通過港珠澳大橋的環境影響評估報告，在港珠澳大橋香港口岸工程項目營運和建設的准理許可證條件下，大小磨刀水域被指定為海岸公園，作為因香港口岸工程而損失的138公頃中華白海豚棲息地的替代補償。

港珠澳大橋工程對環境造成的影響，大小磨刀海岸公園的初步邊界和預先的初步邊界。

中華白海豚是國家一級重點保護動物，在香港，牠們受《野生動物保護條例》（第170號）和《保護瀕危動植物物種條例》（第169號）保護。因受珠江水系的影響，中華白海豚被認為是香港西南水域的標誌。

海岸公園是國際間常用的保育海濱地帶，因此大小磨刀海岸公園將對保育香港中華白海豚的長遠發展發揮重要的作用。海岸公園邊界的設立是大小磨刀水域的海灘生態地地標作基準，評估標準包括：覓食活動密度、幼豚數目密度、海獅棲息地利利用率等。

為提升大小磨刀水域一帶的漁業資源，我們曾擬定漁業資源及捕魚海產的資源進行分析，並對海岸公園範圍人工魚礁及放牧魚礁，而大小磨刀海岸公園的指定工作預計在2016年年底生效。

為了保護和增強漁業資源，我們曾擬定漁業資源及捕魚海產的資源進行分析，並對海岸公園範圍人工魚礁及放牧魚礁，而大小磨刀海岸公園的指定工作預計在2016年年底生效。

Environmental Impact Assessment report for the Hong Kong-Zhuhai-Macao Bridge (HZMB) was discussed and approved by the Advisory Council on the Environment in October 2009. Under the conditions of the Environmental Permit for the construction and operation of Hong Kong Boundary Crossing Facilities (HKBCF) of HZMB, designation of a marine park in the vicinity of The Brothers was proposed as an on-site mitigation measure to compensate the loss of 138ha of dolphin habitat due to reclamation.

Chinese White Dolphins are National Grade 1 Key Protected Species in China. In Hong Kong, it is under the protection of the Wild Animals Protection Ordinance (Cap 170) and Protection of Endangered Species of Animals and Plants Ordinance (Cap 585). Freshwater input from the Pearl River makes the western waters of Hong Kong an ideal place for them to live in.

Marine parks for dolphin conservation are common internationally and they play an important role in the long term conservation of Chinese White Dolphins in Hong Kong. The boundary of the proposed 'The Brothers Marine Park' is based on dolphin habitat index scientifically established in the waters around The Brothers. The assessment criteria include density of feeding activities, density of young calves, frequency of dolphin usage and etc.

In order to conserve and enhance the fish resources of the waters around The Brothers, we will analyse the data of fish resources and fishing operation. Artificial reefs will be deployed and fish fry will be released as part of the fisheries management plan. It is expected that designation of The Brothers Marine Park will be in effect in end of 2016.



中華白海豚
Chinese White Dolphin

Example of Artificial Reefs deployed in Hong Kong waters

Hong Kong-Zhuhai-Macao Bridge and Related Hong Kong Projects

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English 繁體版 簡體版

Newsletter

May, 14

屯門公路市中心交通改善工程
Town Centre Section

33rd Community Forum

Tuen Mun Road Traffic Improvement - Town Centre Section

來屆數月將開展以下工程：
THE FOLLOWING WORKS TO BE CARRIED OUT IN COMING MONTHS

東區
• 沿東區東岸之沙灘及單車徑工程
• 興建東區東岸單車徑工程

大圍
• 沿大圍東岸之沙灘及單車徑工程
• 興建大圍東岸單車徑工程

三聖
• 沿三聖東岸之沙灘及單車徑工程
• 興建三聖東岸單車徑工程

聯絡方法
CONTACT LIST

東區 Eastern Section
大圍 Tai Lan Section
三聖 San Shing Section

路政處
HIGHWAYS DEPARTMENT
The Government of the Hong Kong Special Administrative Region

屯門公路重建及改善工程
RECONSTRUCTION AND IMPROVEMENT OF TUEN MUN ROAD

第33期
第33期
33
2014年7月
July 2014

歡迎各界人士踴躍提供意見，協助改善工程設計。本報將繼續報導工程進展情況。

工程進展
PROGRESS

東區 Eastern Section: 東區東岸之沙灘及單車徑工程進展順利。大圍 Tai Lan Section: 大圍東岸之沙灘及單車徑工程進展順利。三聖 San Shing Section: 三聖東岸之沙灘及單車徑工程進展順利。

社區關懷
Community Caring

聯絡我們 Contact Us

香港總辦事處
香港總辦事處
香港總辦事處

簡訊 Newsletter

工作焦點
WORKS FOCUS HIGHLIGHTS

2014年7月
July 2014

Tuen Mun Road Reconstruction and Improvement

Tolo Highway Fanling Highway Widening between Island House Interchange and Fanling

Project Website



Central Kowloon Route



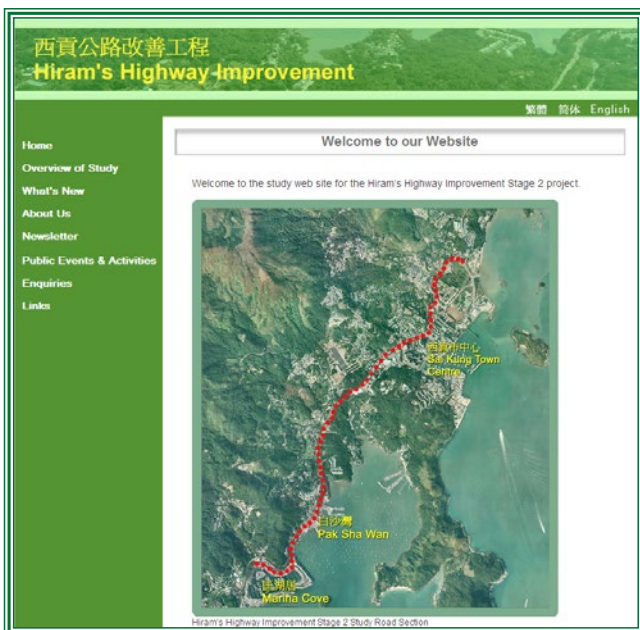
Central-Wan Chai Bypass and Island Eastern Corridor Link



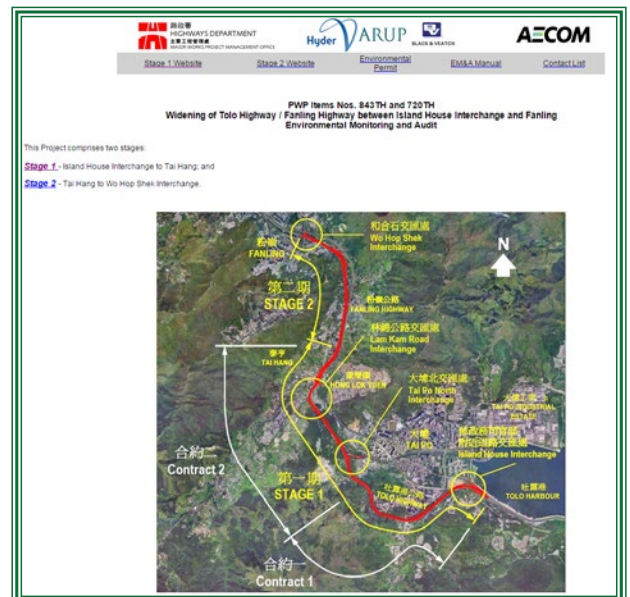
Tuen Mun Road Reconstruction and Improvement



Hong Kong-Zhuhai-Macao Bridge Related Hong Kong Projects



Hiram's Highway Improvement



Tolo Highway Fanling Highway Widening between Island House Interchange and Fanling

Customer Satisfaction Measurement 2013

In order to provide useful references to the Department in identifying service improvement areas and devising future communication strategies, a bi-annual market research exercise in the form of telephone survey and customer liaison group is regularly conducted to measure the degree of satisfaction among the public towards the services provided by the Department.



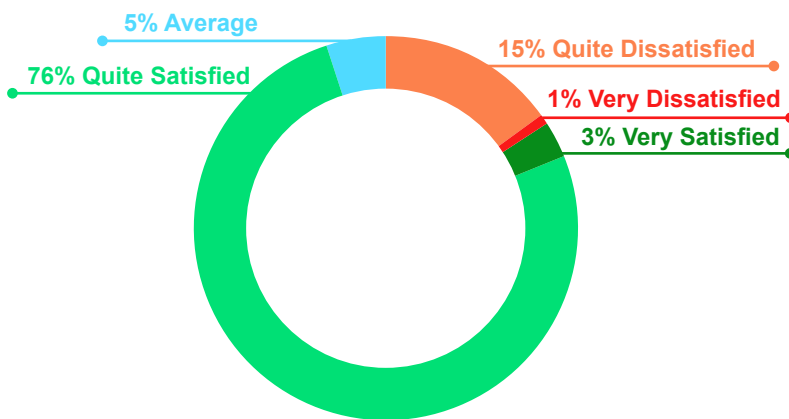
Customer Satisfaction Measurement 2013

The latest exercise was conducted in late 2013 to keep track of the public's perception on the services performance. The results of telephone survey were released in early 2014 which revealed that 79% of the general public claimed that they were "quite / very satisfied" with the overall performance of the



Customer Liaison Group

Department. Several customer liaison group discussions were arranged under the exercise to collect customer feedback on our pledge items in a qualitative approach. Through this open and interactive communication platform, group members expressed in-depth opinions on our pledge items, which help the Department understand members' feedback and concerns on the performance.



Result of Telephone Survey in Customer Satisfaction Measurement 2013



Telephone Survey

The outcome of the exercise enables the Department to carry out a holistic review to its performance pledges and to consider appropriate follow-up actions so as to enhance its overall performance and public acceptability.