

## Chapter 6

# Stakeholders Engagement

Highways Department always strives for improvement on services through engagement with internal and external stakeholders, such as our staff, the industry and the community.

## Our Staff

### Green Training

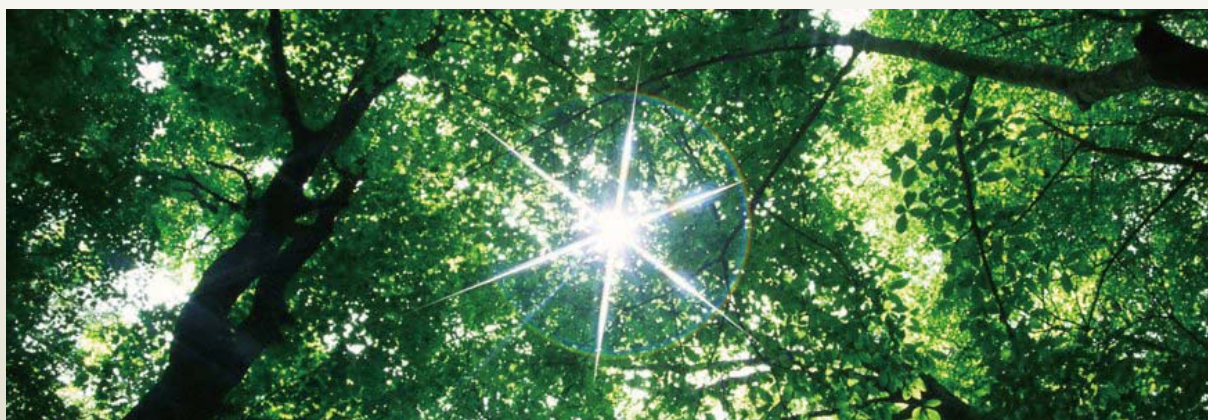
In 2012, Highways Department organized various training courses to acquaint our staff members with sufficient environmental knowledge for handling their duties.

Course Name	Date
ISO14001:2004 EMS Internal Auditor Training	July 2012
Awareness Course for ISO9001 QMS & ISO14001 EMS	Sep & Oct 2012
Environmental Monitoring / Measurement Procedures & Environmental Requirements for Professional Staff	Oct 2012
Environmental Monitoring / Measurement Procedures and Environmental Requirements for Technical Staff	Oct & Nov 2012



## Green Activity

The Recreation and Sports Committee (HyD RSC) of Highways Department organized green activities such as outing and hiking for staff to enjoy the environment.



*Green activities organized by HyD RSC*

## Green Advice

To increase staff awareness on outdoor air quality, we issued reminders to our staff when the Air Pollution Index for General Station forecasted by the Environmental Protection Department reached a "very high" level. A set of precautionary measures for front-line staff and their supervisors was also attached to the reminders.



## The Industry

### Our Partner

To enhance our staff's knowledge on environmental management measures, we continued to co-organize the Joint Safety, Health and Environmental Seminar 2012 with CLP Power Hong Kong Limited, Civil Engineering and Development Department and Environmental Protection Department. One of the aim of the seminar was to enhance the knowledge of environmental management measures for the professional and technical staff.



Joint Safety, Health and Environmental Seminar 2012

### Our Contractor

In 2012, Highways Department continued to encourage contractors to organize and participate in various environmental promotion activities. The most significant one was the Hong Kong Awards for Environmental Excellence (HKAEE) which was organized by the Environmental Campaign Committee in conjunction with the Environmental Protection Department and other organizations. While our contractors were encouraged to adopt green management and green innovations, HKAEE benchmarked their commitment towards environmental excellence.

Moreover, our contractors were also encouraged to apply for Environmental Labels and Sectoral Awards under HKAEE. The Environmental Labels, consisting of Wastewi\$e and Energywi\$e Labels, were issued to demonstrate that the contractors had effectively adopted measures to reduce the amount of waste generated and save energy within their establishments respectively, and to recognize the waste reduction and energy saving effort of the contractors. The Sectoral Awards encouraged the contractors to adopt green management; benchmarked their commitments towards best practices within construction industry; and acknowledged their efforts of leading the construction industry. The awards obtained by our contractors in 2012 are tabulated below.

Hong Kong Awards for Environmental Excellence	
Wastewi\$e	HyD Contract No.
Excellence	HY/2008/09, HY/2009/15, HY/2009/19, HY/2009/03, HY/2007/10, 08/HY/2008
Good	HY/2009/18, HY/2007/09
Energywi\$e	HyD Contract No.
Good	HY/2008/09, HY/2009/18
Sectoral Award	HyD Contract No.
Merit	HY/2008/09, HY/2009/15
Bronze	HY/2009/08, HY/2009/18

HKAEE's awards to HyD's contracts in 2012

## The Community

Furthermore, Highways Department continued to publicize the project details to the public, explain the justification of the projects, compare different design options, and collect public's opinion for continuous improvement through various means.

### Roving Exhibition



Roving Exhibition of Widening of Tolo Highway project at Kam Shek New Village, Tai Po

### Public Consultation



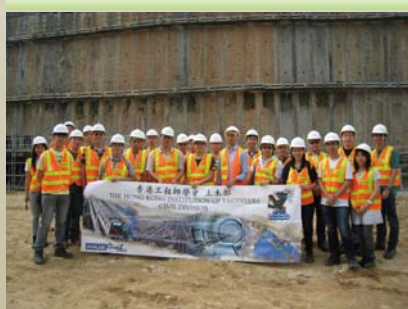
Railway Development Office commissioned the Stage 1 Public Engagement exercise to review and update the Railway Development Strategy 2000

### Communication with Local Representatives



Report of planting works progress to the Greening Working Group of District Council

### Site Visit



Site visit of Hong Kong Institution of Engineers to Widening of Tolo Highway project

### Designated Website



Central-Wan Chai Bypass project website

### Project Newsletter



Newsletter of Widening of Tolo Highway project

### Public Forum



Public forums of Public Engagement exercise organized by Railway Development Office

### Education Activities



School visit by project team introducing the project background and its environmental benefit



Reception to visit by primary school students