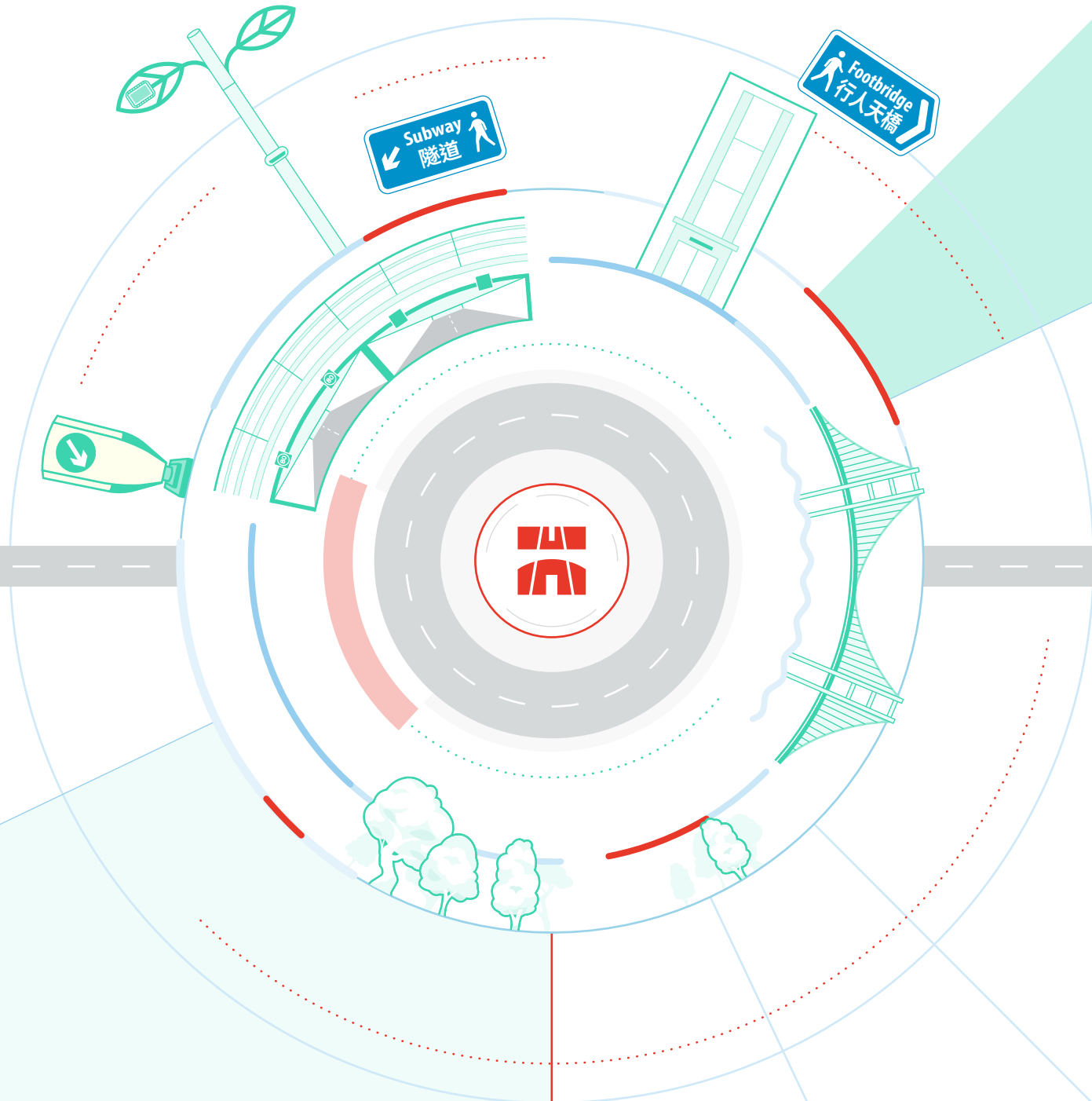


Introduction

This report highlights our efforts and initiatives in meeting our environmental responsibilities by making contributions to carbon reduction, environmental management, research and development, and stakeholder engagement during the year 2023/24. Our environmental performance has been well acknowledged through the receipt of several prestigious environmental awards. The report also documents our accomplishments in fulfilling the environmental objectives and targets for 2023/24, as well as the environmental targets set for 2024/25. In an effort to minimize paper usage, this report is published in English and Chinese on our website.

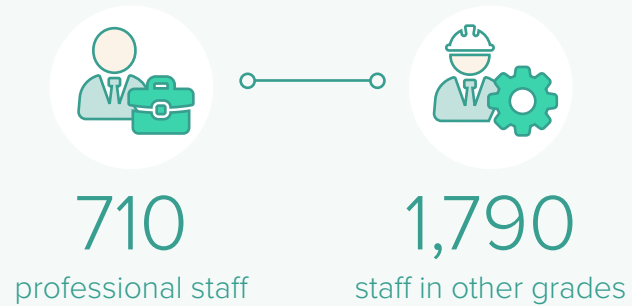


Department Profile

Who we are

We have an establishment of about 710 professionals across a range of disciplines, including engineering, surveying, landscaping and architecture. Additionally, another 1,790 staff members in other grades support the activities of the department.

We have



Expenditure

Total operating expenditure in the financial year 2023/24

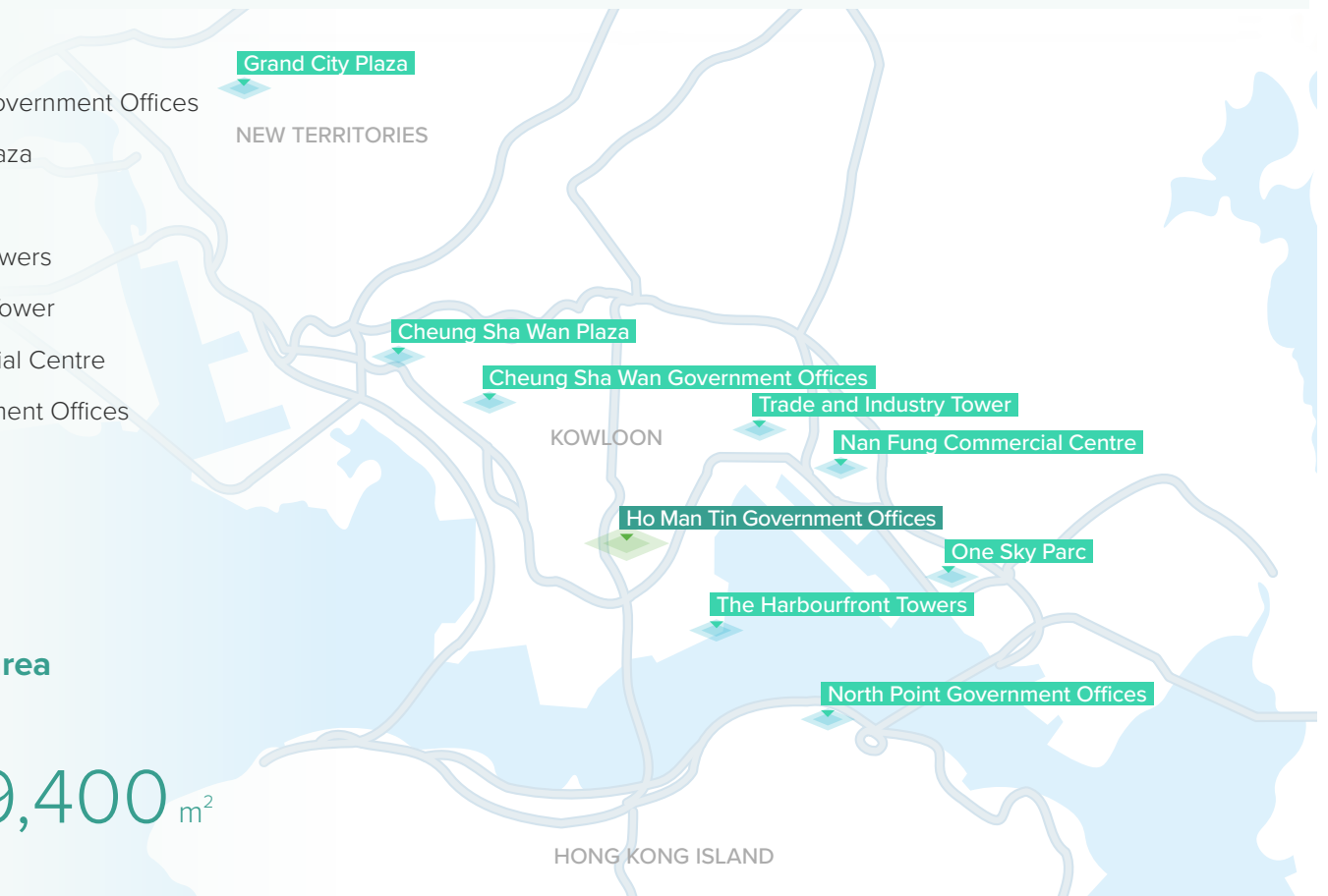
HK\$ 4,321 million

Where we are

The Headquarters of the Highways Department are located in Ho Man Tin Government Offices with sub-offices in:

- Cheung Sha Wan Government Offices
- Cheung Sha Wan Plaza
- Grand City Plaza
- The Harbourfront Towers
- Trade and Industry Tower
- Nan Fung Commercial Centre
- North Point Government Offices
- One Sky Parc

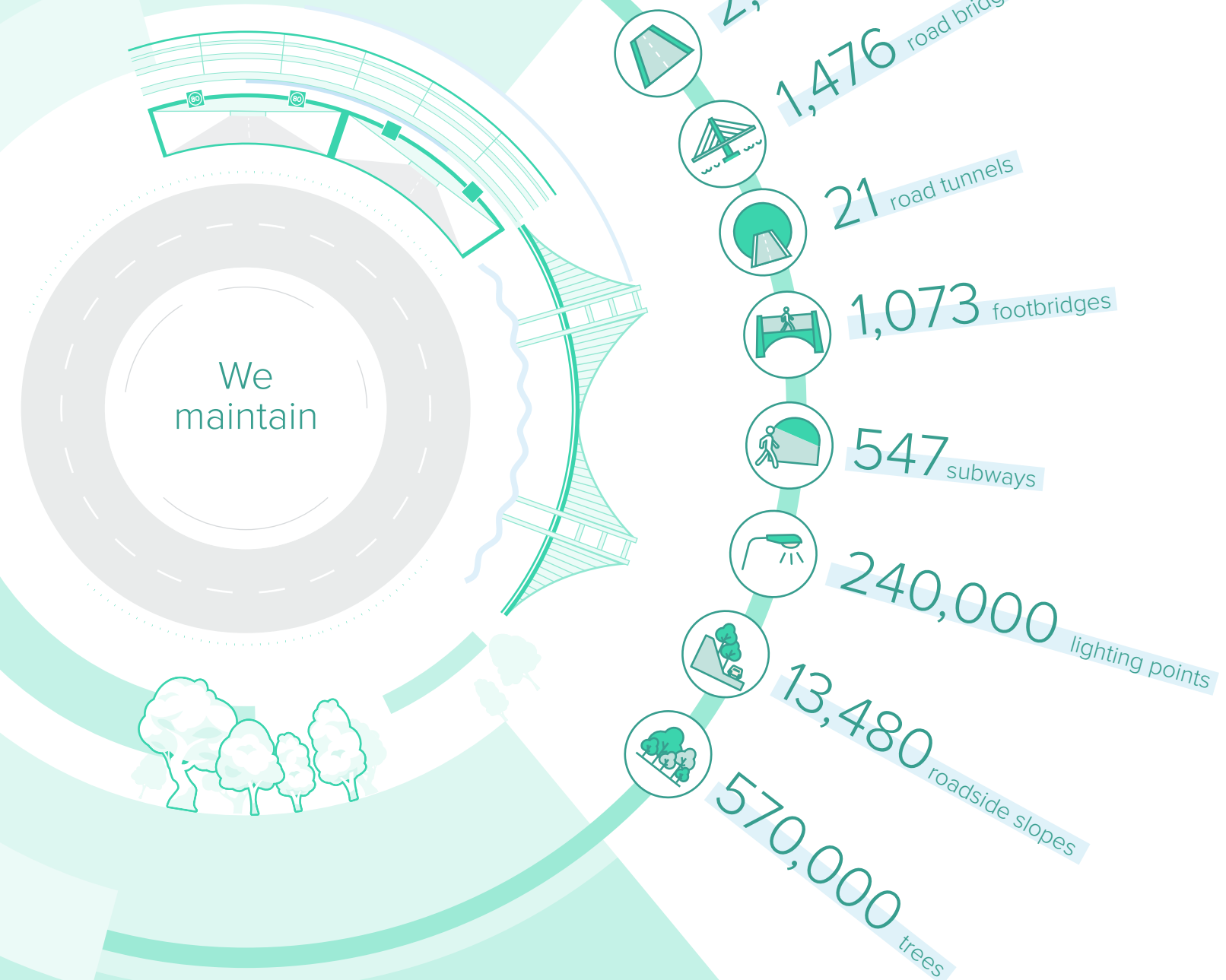
Total office floor area



Department Profile

What we do

- To expand and improve the road network of Hong Kong in order to meet the growth in traffic demand, serve new development areas and facilitate the movement of people and goods both within the territory and across the boundary and at the same time contribute towards sustainable development.
- To maintain the integrity of the road network with particular emphasis on safety and serviceability, and implement local road infrastructure works to facilitate and cope with the public and private sector developments.
- To provide infrastructure for pedestrians such as footbridges, lifts, covered walkways and escalators to enhance accessibility and connectivity of local destinations with a view to fostering a pedestrian friendly environment.
- To formulate plans for further development of the railway network in Hong Kong.
- To provide technical support and set standards for the construction and maintenance of the road network.
- To research into new materials, techniques and standards including environmentally friendly technologies, and evaluate their applicability in Hong Kong.



Department Profile

Vision and Mission



Management Policy

We maintain an Integrated Management System to meet the requirements of the International Standards ISO 9001 and ISO 14001. We incorporate quality and environmental considerations at all stages of our work in developing and up-keeping the road network as well as planning and implementing the railway system. In so doing, we are committed to:

- delivering high quality services to our community;
- identifying and controlling the environmental aspects at all stages of our work, using resources efficiently, minimising waste and preventing pollution as far as practicable;
- monitoring the performance of our service providers to ensure good quality of works and to prevent or mitigate potential environmental impacts arising from our projects;
- complying with relevant legal and other requirements;
- sustainable construction with due consideration to balancing environmental, social and economic needs; and
- wider adoption of innovative technologies and practices.

We improve our services through regular review of our Integrated Management System, its Management Objectives and Targets, and through identification of opportunities for continual improvement.