

**CONTROLLING OFFICER'S REPLY TO  
INITIAL WRITTEN QUESTION**

**THB(T)032**

Question Serial No.

0370

Head: 60 - Highways Department

Subhead (No. & title):

Programme: (2) District and Maintenance

Controlling Officer: Director of Highways

Director of Bureau: Secretary for Transport and Housing

Question:

Last year recorded a substantial increase in the number of complaint cases relating to highway maintenance as compared to the year before last year, what are the reasons? Is it necessary to increase provision to handle such matters?

Asked by: Hon. LAU Wong-fat

Reply:

Since 2011, the Department adopted the suggestion contained in the Report No. 57 of the Director of Audit and revised the method of reporting complaint cases relating to road maintenance, so that the scope of road maintenance works undertaken by the Department is more clearly reflected. There is no significant increase in the number of actual complaint cases.

Signature: \_\_\_\_\_

Name in block letters:                     K K LAU                    

Post Title:                     Director of Highways                    

Date:                     28.2.2012